

Health and Wellbeing Board Meeting Date: January 2021

Item Title Shropshire Care Closer to Home Update

Responsible Officer Dr Deborah Shepherd, Shropshire Clinical Commissioning Group
Email: deborah.shepherd@nhs.net

1. Summary

At the December meeting it was agreed by members that the Programme Board would be relaunched as Shropshire Integrated Place Partnership and will function as a forum for commissioners and providers to discuss and determine the delivery of system priorities at place level. Draft Terms of Reference are to be drawn up with the aim for agreement at the next meeting in January. The following is the proposal for the structure and way of working, subject to that agreement:

It is proposed that the board will have joint chairs; one nominated by the local authority and the other nominated by the provider partners. This arrangement will be subject to review as the board develops and evolves.

Membership of the Programme Board will include clinical and managerial representation from: ICS/CCG; adult social care; children's social care; Shropshire PCNs; public health; Housing; public and patient representative; Healthwatch; VCSA (representing community services both as consumers but also as providers); SCHT; MPFT; SaTH. The board will focus on objectives and outcomes and there will be shared ownership and leadership across all partner and provider organisations represented on the board.

Whilst the system will continue to set the priorities, the board will use their place-based knowledge and information to determine how these priorities are delivered at place. The board will also provide a means for frontline workers to feed ideas and suggestions back up to the system to inform and influence strategy and priorities.

This is a new way of working that will build on the successful partnership work already undertaken to deliver Care Closer to Home and the first priority will be to continue to ensure that CCtH services are delivered; the board will take on delivery of further priorities and services as they are identified.

There will be a number of sub-groups responsible for areas such as quality and performance of services and delivery of specific project and these groups will report back to the Programme Board.

The next steps, following agreement of the terms of Reference, will be to establish the programme team to support the Programme Board, made up of representatives across the partner and provider organisations.

A Rapid Response team was launched on 19th November in the Shrewsbury and Atcham area as a Winter scheme to reduce avoidable hospital admissions. Referrals are received to the professional referral telephone number which is monitored between 8.00am and 7.00pm. At the beginning of December a total of 57 referrals had been received and triaged with 50 patients receiving support via the service.

Recommendations

Members are asked to review:

- The revised scope of the Programme Board.
- The revised membership and chair arrangements.
- The proposed approach to deliver system priorities.
- The launch of an Admission Avoidance service in Shrewsbury and Atcham.